

# DRAFT DRAFT DRAFT

Community Survey Monkey Survey - Nov 30, 2015

## Kensington Operations and Governance Survey 1

The Kensington Police and Protection Community Services District (KPPCSD) Board appointed an Ad Hoc Committee to look at how the district governs and delivers critical services to the community. The Committee will be looking at the pros and cons related to:

- ✓ Bifurcation of the current General Manager/Chief of Police position
- ✓ Contracting out police services to other agencies, in part or in whole
- ✓ Consolidating Kensington Police Protection and Community Service District with the Kensington Fire District

This initial survey is designed to get a very general idea of what Kensington residents think about the current and future services in Kensington related to the items above.

1. By checking this box, I acknowledge that I am a resident in Kensington and I agree to take this survey only once.

- I am a resident of Kensington and agree to take this survey only once.

2. How satisfied are you with the Police Services in Kensington

- Very satisfied
- Moderately satisfied
- Satisfied
- Somewhat unsatisfied
- Very Unsatisfied

3. Please tell us how important each police service is to you. Select one answer for each item on a scale of 1 to 5, 1 = not important and 5 = extremely important.

	1 (Not Important)	2	3	4	5 (Extremely Important)	Don't Know
Patrol of streets in cars						
Direct police engagement with the community						

Responding to crimes and calls for service						
Traffic safety - vehicular						
Traffic safety- pedestrian Hilltop School police support						
Investigations						
Crime prevention						
Kensington Key Program						
Kensington Vacation Watch Program						
Other major programs?						

4. Kensington currently has 24/7 police coverage. How important is that to you? Select one on a scale of 1 to 5, 1 = not important and 5 = extremely important

	1 (Not Important )	2	3	4	5 (Extremely Important)	Don't Know
24/7 Police coverage						

5. The KPPCSD is currently a Special District charged with the Police Department, Kensington Park and Recreation, and the Refuse Program. As a Special District, the position of General Manager is required to meet State of CA regulations. Do you think the position of General Manager should be one position shared with the Police Chief as currently exists?

- Yes
- No
- No opinion
- Not enough information

6. If bifurcating the positions of GM and Police Chief meant a reduction in community services, then would you support the bifurcation of the positions?

- Yes
- No

- No opinion
- Not enough information

7. The General Manager/Chief of Police in Kensington is currently shared by one person. Since the General Manager reports directly to the Board and oversees police activities, do you think there can be adequate oversight of the police department?

- Yes
- No
- No opinion
- Not enough information

8. If Kensington contracted out Police Services to an outside agency and the services delivered remained the same but the cost was equal to the present costs, would you be in favor of contracting out?

- Yes
- No
- No opinion
- Not enough information

9. If Kensington contracted out Police Services to an outside agency and the services remained the same but the cost was lower than the present costs, then would you be in favor of contracting out?

- Yes
- No
- No opinion
- Not enough information

10. Would you be willing of pay more for police services that would deliver expanded services?

- Yes
- No
- No opinion
- Not enough information

11. How satisfied are you with the Fire Services in Kensington?

- Very satisfied

- Moderately satisfied
- Satisfied
- Somewhat unsatisfied
- Very Unsatisfied

12. Please tell us how important each fire service is to you. Select one answer for each item on a scale of 1 to 5, 1 = not important and 5 = extremely important.

	1 (Not Important )	2	3	4	5 (Extremely Important)	Don't Know
Response to Fires						
Paramedic Services						
Fire Inspections of Structures						
Vegetation Management Inspections						
Public Education in Schools						
Emergency Preparedness Programs						
Community Emergency Response Training (CERT)						
CPR/Frist Aid Training						
Car Seat Installation Program						
Free Smoke Detectors for Elderly, Disabled and Low-Income Residents						

13. Kensington is an unincorporated area of Contra Costa County with two Special Districts serving the same population for both Police and Fire protection (The KPPCSD and the FPD). Are you in favor of consolidating these two Districts into one if the costs remained the same.

- Yes
- No
- No opinion
- Not enough information

14. If consolidation of the Police and Fire Districts resulted in the same services but the cost was lower than having 2 separate Districts, then would you be in favor of consolidation into one District?

- Yes
- No
- No opinion
- Not enough information

15. If consolidation of the Police and Fire Districts resulted in expanded services then would you be willing to pay more for those services?

- Yes
- No
- No opinion
- Not enough information

16. How long have you lived in Kensington?

- Less than 5 years
- 5 to 10 years
- 10 to 20 years
- more than 20 years

17. Which age range best describes you age? Please select one category.

- 18-29
- 30-39
- 40-49
- 50-59
- 60+
- 

18. Please share any suggestions that you might have for the future of operations or governance for Kensington.

19. If you would like to be contacted directly via email for participation in future surveys or receive announcements about the Ad Hoc Community Forums on this subject, then please provide us with your email address.

Thank you for providing valuable input on future operations and governance of Kensington. For more information about the work of the Ad Hoc Committee please go to the KPPCSD website <http://kensingtoncalifornia.org/kppcsd-board/ad-hoc-governance-committee/>