

October 2011 Police Department Report

November 4, 2011

- Department Personnel
 - Reserve Police Officer Quyen Duong has resigned from the department and has taken a paid position with the Portland Police Department. Congratulations Quyen and good luck!
- Commendations and Correspondence
 - Officer Doug Wilson received a thank you letter from Nina Harmon on behalf of the Arlington Community Church for his response on October 30th to a disturbance call.
- Investigation of Alleged Misconduct
 - Department Investigation #10-003 was initiated on November 11th, at the KPPCSD Board meeting, when Catherine de Neergaard made a formal complaint indicating, "That there is no fair, impartial, and reasonable police review procedure", after voicing her complaints regarding Chief Harman's policies and directions to the department were not being heard. This complaint was followed by an e-mail complaint received by Chief Harman on November 15th.

At the August 11th Board meeting, The KPPCSD Board agreed to hire Labor Law Attorney Lee Ann Wallace to investigate the allegations. Ms. Wallace has been provided all documentation however; Ms. de Neergaard has since ceased her interviews with Ms. Wallace.
 - Department Investigation 2011-002 was initiated on June 5, 2011, on an allegation that an officer falsified an official police document. This investigation is being conducted by Sergeant Hull however; the officer in question is no longer employed by the District.
 - Department Investigation 2011-003 was initiated on June 10, 2011, on allegations that an officer caused a hostile work environment, insubordination, conduct violations, and discrimination. The internal investigation was completed by Sergeant Hull on August 1st. A Skelly hearing was held September 7th. Discipline was administered and is pending appeal. The appeal hearing is

scheduled for December 5, 2011.

- Department Investigation 2011-004 was initiated on July 5, 2011 on allegations that an officer violated department reporting procedures. This investigation is being conducted by Sergeant Hull.
- 9-1-1 / Richmond Communication Center Information.
- The Ring Time Report for September indicated that there were a total of 56 “911” calls with 4 having ring times over 20 seconds. The first occurred on 09-14-11 with a ring time of 44 seconds at 12:44 AM and was a fire call with no further information available. The second occurred on 09-27-11 at 2:59 PM with a ring time of 54 seconds and also was a fire call with no further information available. The third occurred on 09-30-11 at 10:45 AM and was for 28 seconds. This was a call for service that was transferred to the University of California Police Department. The final was on 09-30-11 at 10:46 AM and was for 33 seconds. This too was a fire call and no further information was available.

Average ring time for the month of September was 7 seconds.

The Ring Time Report for October indicated that there were 55 “911” calls made with 2 having a ring times of over 20 seconds. The first call came in on 10-07-11 at 5:12 PM and there was no call for service generated. The second occurred on 10-14-11 at 7:34 PM for 1 minute and 7 seconds and was a fire alarm call that was canceled.

Average Ring Time for the month of October was 5 seconds.

- Communication Center Service Complaints

At the October 13th KPPCSD Board meeting, KPPCSD Director Mari Metcalf asked about the ring times that were over 20 seconds for the Kensington Fire Department for the month of August. I informed her and the public that I had no information regarding fire service calls other than the date, time, and ring time for the 911 call. When a 911 call for service is generated for police services, or as in the above listed case of a fire alarm or medical call for service that both the fire department and police department are dispatched to, I am able to check the call in our police records system. I also stated that I would check with the Richmond 911 Dispatch Supervisor in inquire into the over 20 second ring times on fire calls.

On Friday, October 14th I e-mailed Richmond Dispatch Supervisor Byron Baptiste and received the following response to my question.

“Overall, we do not have any discernible issue with handling fire calls. Typically, delays like this are based on spikes in call volume. Fire calls come in on the same lines as our other emergency calls, so staff doesn’t make a distinction. However, unlike other calls, structure fire incidents generate a great number of calls from neighbors. It is not unusual for all 8 of our 911 lines to ring at once during these incidents.”

On 10-31-11, I met with Kensington Fire Board Director Nina Harmon and we discussed the 911 ring times further. It was during this conversation that I phoned Byron at Richmond Dispatch for further clarification. When asked, Byron stated that there are 5 “911” dispatchers on duty during a shift. Due to breaks, this total drops down to 4 however there are usually 5 dispatchers on duty answering the 8 “911” lines at Richmond Dispatch. There is a software program in place that automatically rotates the 911 calls in priority, placing the older calls to the top of the list as calls become stacked during increases in volume. Fire and police calls 911 are not separated, all calls are answered with the oldest call being given priority.

We also learned that now Richmond Dispatch was handling 911 calls from cell phones. These calls were historically sent to CHP Dispatch in Vallejo and then transferred to the local agency dispatch center. However, we also learned that while in most cases this would speed up the ring time and response of emergency personnel, the new system sends 911 cell phone calls to the nearest dispatch center based on what cell tower receives it. So if a 911 cell phone call is made in Kensington, but it is transmitted on a cell tower in Berkeley, that 911 call would go to the Berkeley Dispatch Center first, before being transferred to Richmond Dispatch.

The reality of the consortium that Kensington Police and Fire are part of is that we share a dispatch system with Richmond, San Pablo, and El Cerrito. All three of these cities generate several times the 911 calls for service that Kensington generates. So the ring times may increase depending on calls generated in the larger cities.

As far as other options, there really are none. We could enter into an agreement with another dispatch consortium however that would become an officer safety issue. We currently share a radio channel with San Pablo and El Cerrito and we depend on El Cerrito monitoring our calls for service as they come in and providing cover without being requested to do so. So until the El Cerrito Police Department changes dispatching services, we will continue to belong to the Richmond/ San Pablo/ El Cerrito Consortium.

- Community Networking
 - On 10-1-11, Officer Wilson, Chief Harman, Cheyenne Harman, “Yayo”, and Police Services Aide DiNapoli attended the “Kensington Celebration of All Creatures Great and Small Faire” sponsored by the Arlington Community Church and held at the Community Center.
 - On 10-04-11, Officers Ramos, Martinez, and Reserve Officer Armanino participated in the “Walk to School Day” for Kensington Hilltop School.
 - On 10-13-11, Chief Harman attended the “STAND! For Families Free of Violence” luncheon held at the Concord Hilton.
 - On 10-15-11, Chief Harman attended the Public Park Buildings meeting held at the Community Center.
 - On 10-16-11, Chief Harman, Sergeant Hull, Officer Wilson, and Reserve Officers Colon and Armanino participated in the KCC Fall Parade.
 - On 10-17-11, Chief Harman attended the Contra Costa CSDA Chapter meeting in Pleasant Hill.
 - On 10-24-11, Chief Harman attended the KIC meeting.
 - On 10-25-11, Sergeant Hull attended the KMAC meeting.
 - On 10-29-11, Detective Barrow and the Kensington Fire Department collected 160.5 pounds of unpackaged controlled substances during “Drug Take Back Day”.
- Community Criminal Activity
 - This section of the Watch Commander’s Reports are prepared by Sergeant Hull for Team One, Acting Sergeant Hui for Team 2, and Detective Barrow.

- Watch Commander Reports
- **Sergeant Hull**
(1400-0200)

Officer Stegman was off two shifts sick.
 Detective Barrow wrote 4 citations and 0 parking citations

TEAM #1 STATISTICS

Officer:	Stegman (K32) (1800-0600)	Wilson (K33) (0600-1800)
Days Worked	14	16
Traffic Stops	14	16
Moving Citations	5	13
Parking Citations	1	10
Vacation/Security Checks	80	34
FI-Field Interview Cases	1	0
Self Initiated Cases	2	1
Arrests	1	0
Calls for Service	2	0
	41	50

BRIEFING/TRAINING:

Reviewed CHP Bulletin about On-Duty Emergency Vehicle Collisions
 Reviewed Collision Manual Definitions:

- Accident
- School Bus
- Special Conditions
- Witness

Reviewed KPD Policy 502 – Traffic Collision Reports.
 Reviewed KPD Victim Non-Disclosure Form.
 Reviewed Landlord Tenant Dispute Statues.
 Discussed Traffic on Franciscan Way.
 Reviewed Gov. Browns Pension Adjustments.
 Discussed Beat 4 crime trends.
 Discussed a prior resident’s mental state who continues to frequent the District
 and his request to have a KPD Officer shoot him.

SERGEANT’S SUMMARY:

The Holiday season is fast approaching and I would like to alert everyone that this is the season that mail theft increases. I would like everyone to be mindful of

people and vehicles passing through your neighborhoods.

Mail will be stolen out of mail boxes and criminals will follow mail delivery trucks and steal box deliveries that are left on porches. If anyone suspects criminal activity or suspicious behavior of any type, no matter how slight, please call your police department so at a minimum contact can be made and person/s identified.

SIGNIFICANT EVENTS:

2011-6655 – Officer Stegman responded to the unit block of Arlington Ave. to investigate a person reported as missing.

2011-6668 – Officer Wilson responded to the 200 block of Arlington Ave. to a report of found property. The property was part of a burglary that occurred in Berkeley. The property was returned to its owner.

2011-6726 – Reserve Armanino responded to the 300 block of Colusa Ave. to mediate an ongoing neighbor dispute.

2011-6730 – Officer Stegman responded to the 100 block of Purdue Ave. to check the welfare of an elderly resident.

2011-6898 – Sgt. Hull responded to the 300 block of Berkeley Park Blvd. to a report of vandalism.

2011-6925 – Officer Wilson responded to the 600 block of Oberlin Ave. to a report of petty theft.

2011-7045 – Officer Stegman initiated a traffic stop on Arlington Ave. that resulted in the driver being arrested for a felony warrant from Sonoma County.

2011-7172 – Officer Stegman made an arrest for a misdemeanor warrant out of San Mateo Superior Court.

2011-7312 – Officer Wilson responded to the unit block of Arlington Ave. to a report of vandalism.

2011-7314 – Sgt. Hull responded to the 1600 block of Oak View Ave. to a report of petty theft.

2011-7315 – Sgt. Hull responded to the 200 block of Colusa Ave. to assist ECPD with a missing persons report.

2011-7501 – Officer Wilson responded to the 500 block of Coventry Rd. to a report of assault as a result of a neighbor dispute over noise.

2011-7502 – Officer Wilson responded to the unit block of Arlington Ave. where he took custody of a former resident for 72 hour mental evaluation. This person had also been reported missing out of Placerville.

•• **Acting Sergeant Hui**

TEAM #2 STATISTICS

A.S. Hui (K42) issued 3 moving violations
(1400-0200)

Officer:	Martinez (K31) (0600-1800)	Turner (K46) (0000-0000)	Ramos (K41) (1800-0600)
Days Worked	12	16	13
Traffic Stops	38	104	22
Moving Citations	28	44	12
Parking Citations	3	0	0
Vacation/Security Checks	39	138	121
FI-Field Interview Cases	0	1	0
Self Initiated Cases	1	4	1
Arrests	0	0	0
Calls for Service	85	70	23

Officer Martinez attended a 24 hour Radar Operators Course.
Acting Sergeant Hui took 68 hours of vacation.

BRIEFING/TRAINING:

- Reviewed KPD Policy #700 – Department Owned and Personal Property
- Reviewed KPD Policy #704 – Vehicle Maintenance
- Reviewed KPD Policy #706 – Vehicle Use Policy
- Reviewed KPD Victim Non-Disclosure Form
- Reviewed Contra Costa County's Domestic Violence Protocol

SERGEANT'S SUMMARY:

This past month, we had a few instances of residents that observed suspicious activities and then later phoned in or emailed KPD after some time had passed. After speaking with several residents who waited to contact the police, one of the prevalent reasons cited for not calling when they first observed the suspicious activity was because they did not want to trouble the police with a call for service that may turn out to be completely innocent in nature.

I would like to urge residents to call in as soon as they can. Our officers cannot be on every street at every moment in time. Your assistance in notifying us of peculiar activity on your street helps increase our effectiveness.

For example: Suppose a resident is out walking their dog at night and sees a person shining a flashlight into a parked vehicle. Is this person a neighbor simply looking for something in his own vehicle, or is it a person trying to steal something from your neighbor's car? If you were to call the police within a few minutes of observing this behavior, there is a significantly increased likelihood that we will be able to locate this person and have a talk with him. What if the police were not notified for an hour or two and the subject was burglarizing cars?

Please help us by calling in suspicious activity promptly. It provides us the opportunity to come out to introduce ourselves and to determine if they are supposed to be there. If it is your neighbor's friend looking for his cell phone in the car, we will have a very brief chat with them and be on our way. If they are not supposed to be there, and then we will deal with them accordingly.

SIGNIFICANT EVENTS:

- 2011-6641 – On 10/01/2011, Officer Ramos responded to the unit blk of Kensington Ct on a report of a residential burglary.
- 2011-6955 – On 10/12/2011, Officer Turner met with a resident at the Kensington Police Department on a report of harassing emails.
- 2011-6146 – On 10/15/2011, Officer Turner responded to the 300 blk of Berkeley Park Blvd on a report of a petty theft.
- 2011-7069 – On 10/15/2011, Officer Martinez responded to the 200 blk of Coventry Rd on a report of a petty theft.
- 2011-7186 – On 10/20/2011, Officer Turner responded to the 100 blk of Arlington Ave on a report of a burglary.
- 2011-7378– On 10/21/2011, Officer Turner responded to the 1600 blk of Ocean View Ave on a report of a petty theft.

RESERVE OFFICER STATISTICS

Reserve Officer:	Colon (K44)	Armanino (K47)
Days Worked	1	7
Traffic Stops	5	29
Moving Citations	0	12
Parking Citations	1	1
Vacation/Security Checks	4	4
FI-Field Interview	0	0
Cases	0	0
Self Initiated Cases	0	0
Arrests	0	0
Calls for Service	1	22

TRAFFIC ENFORCEMENT:

49 citations were issued on Arlington Ave.
44 citations were issued on Colusa Ave.
21 citations were issued on Franciscan Way
3 citations were issued on Coventry Rd.
2 citations issued on Beloit Ave.

•• **Detective Keith Barrow**

SIGNIFICANT EVENTS:

2011-6641 2011-6669 Residential Burglary/Stolen Vehicle

On Saturday, October 1, 2011, officers responded to a reported residential burglary. We were able to recover some of the victim's property out of another jurisdiction. Two days after this incident the victim's vehicle was stolen by who we believe to have been the suspect in the residential burglary. These cases are under investigation.

2011-7186 Residential Burglary

On Thursday, October 20, 2011, Officers responded to a reported residential burglary witnessed by a Kensington resident. We were able to identify potential suspects in this case and I'm still investigating.

2011-7271 Vandalism

On Saturday, October 22, 2011, I was patrolling the Kensington Community Park and saw three juveniles who looked to be tagging a park bench. The juveniles then ran down to Arlington Avenue. I confirmed the damage to the bench and contacted the juveniles shortly after. We returned to the park with their parents and found several places that had been tagged including the new park bathroom. This case is closed and will be forwarded to the Contra Costa County Juvenile Authority.

KPD INVESTIGATIONS INFORMATION:

2011-5504, 5580 Petty Theft

On Sunday August, 21 & 23, 2011, Officers took two reports of catalytic converters being stolen from vehicles on Purdue Avenue and Arlmont Road. Pleasant Hill PD took two subjects into custody that may be linked to this case. These cases are under investigation.

2011-1618 Homicide.

On 03-12-11, KPD Officers were dispatched to a possible dead body in the 00 block of Arlington Avenue. The individual was pronounced dead at the scene. This case is being investigated as a homicide.

KPD INVESTIGATIONS

- Made several court runs for filling cases, and retrieve court notifications.
- Updated the KPD residential burglary log.
- Updated the KPD stolen vehicle log.
- I'm currently assigned one day per week as a Field Training Officer.
- Covered as Patrol Supervisor for Team 2 during TAS Hui's vacation.

WEST-NET ASSIGNMENT:

I am currently assigned to the West Contra Costa County Narcotic Enforcement Team (West-NET) one day per week.

While on this assignment I work with other West Contra Costa County law enforcement Officers and agencies. I participate and aid in the service of search warrants, surveillance and on going narcotics investigations.

On Tuesday, October 25, 2011, Contra Costa County's Mutual Aid Mobile Field Force (MAMFF) was requested by the Oakland Police Department. MAMFF is a California Law Enforcement Mutual Aid Program which is intended to augment local resources that have become overwhelmed as a result of planned and unplanned circumstances requiring an emergency response.

The Operational Area Mutual Aid Coordinator is the liaison to the County, Regional, State, and Federal agencies for law enforcement related resource requests, to include human caused and natural disasters, civil disturbances and other significant events requiring large numbers of law enforcement personnel and equipment, including the county's Mutual Aid Mobile Field Force (MAMFF).

I responded to the Contra Costa County staging area where MAMFF as a unit then drove to the City of Oakland. We took up positions to relieve Oakland Police Officers and other participating law enforcement agencies. As a unit we took no direct action during the event.

CRIME SUMMARY:

In the month of October the District of Kensington sustained:

- 0 Homicides
- 0 Robberies
- 0 Rapes
- 0 Assaults
- 2 Residential Burglaries
- 0 Attempted Residential Burglaries
- 0 Commercial Burglaries
- 0 Auto Burglaries

1 Stolen Vehicle
0 Grand Thefts
1 Petty Theft
4 Thefts from Unlocked Vehicles
0 Frauds
0 Forgeries
3 Vandalisms
0 Identity Thefts
0 Injury Accidents
1 Non-Injury Vehicle Accident
0 Injury Hit and Run Accident
0 Hit and Run Vehicle Accidents

•• **Chief Harman**

The biggest police event during the month of October would have to be Halloween. This year, even though Halloween was on a Monday night, we had over 2,000 kids and parents out trick or treating in the District. Most of this activity occurred on the Arlington and Ardmore Road.

The Haunted House on Ardmore is the biggest draw and has grown every year the past four years that I have served as Chief. This year, we had to close the unit block of Ardmore Road between 7:30 and 10:00 PM due to the pedestrian traffic.

The good news; all of the comments received regarding this road closure were positive and very supportive.

However the best news of the night, there were no criminal incidents reported and no graffiti or vandalism occurred in the District. A job well done by Sergeant Hull, and Officers Wilson and Stegman.