

KENSINGTON POLICE PROTECTION AND COMMUNITY SERVICES DISTRICT

On July 18, 2015, Chief of Police Hart received a request for information regarding a KPPCSD check of \$5000+ that may have been issued to Hertz Rental Car. The request was pursuant to a posting on Nextdoor, and stems from the belief that the District had rented a vehicle for an officer for personal use.

On July 27, 2015, KPD posted a statement regarding this matter on Nextdoor for the purposes of providing the correct information to our residents. This post generated additional questions and concerns regarding vehicle usage by KPPCSD staff. One resident provided a list of additional questions that he had after reading the KPPCSD Nextdoor post. His questions were answered via direct email in September 2015. The link for the KPPCSD Nextdoor post, along with resident comments, can be found here:

<https://nextdoor.com/city/feed/?post=13933138>

During the October 8, 2015 KPPCSD Board meeting, this issue was brought up again and it was stated that many residents still had questions regarding this matter. Specifically, why an officer would need to rent a car when KPD maintains a fleet of vehicles.

This document has been created in an effort to address the remaining questions on this matter.

Currently, the KPPCSD maintains a vehicle fleet of nine vehicles. This includes two black Ford Crown Victoria unmarked police cars, two marked Ford Crown Victoria police cars, two marked Ford Explorer police cars, one unmarked Ford Explorer police car, and two police motorcycles. The Hertz rental car receipt for Sgt. Barrow's rental car shows a rental period of 9/2/2014 to 9/15/2014. The only employee of KPPCSD who is authorized to take a vehicle home regularly would be the Chief of Police. All other employees would need to obtain the Chief's permission prior to driving a district vehicle home. The exception to this rule is the being on a special assignment.

During the rental time period, one of the two unmarked Crown Victoria police cars was assigned to Chief Harman. The second unmarked vehicle was typically used by the Detective, which was Sgt. Barrow's assigned role at the time, or by any Officer assigned to a special assignment requiring an unmarked vehicle. During the rental period, Sgt. Barrow was both assigned as the detective and assigned to the West County Narcotics Enforcement Team (WestNET) on a part-time basis. While the second unmarked vehicle was in the shop for repairs, no other unmarked vehicles were available which is why Sgt. Barrow rented a vehicle from Hertz.

The unmarked vehicle assigned to Sgt. Barrow was involved in a non-injury collision at the Chevron gas station located at 11319 San Pablo Ave, El Cerrito. Sgt. Barrow was not inside the vehicle at the time when the other vehicle collided with his vehicle. The driver of the other vehicle was insured by Alliance Insurance. KPPCSD received a check from Alliance Insurance on 9/22/2014, for the amount of \$841.08., which covered the cost of repairs to the vehicle. We could not find any request for reimbursement for the rental car and the time period to request reimbursement has expired.

KENSINGTON POLICE PROTECTION AND COMMUNITY SERVICES DISTRICT

Other questions that arose from the Nextdoor post included questions of why Sgt. Barrow was named on the receipt, justifications for the 686 miles driven in the Hertz rental car, and specific verbiage listed on the Hertz statement.

Sgt. Barrow's name was listed on the Hertz receipt because he was the person who picked up the rental car. Vehicles are rented to an individual and can be paid using a company credit card. Another question was regarding the 686 miles driven on the rental car and whether they were all for district business. Sgt. Barrow was working as the detective and was also assigned to WestNET at the time. These duties often take Sgt. Barrow through different parts of California and driving an average of 76 miles each day for a total of 9 business days during this rental period did not appear unreasonable to this department.

There were a variety of other questions posed about why certain items were either included or omitted on the Hertz receipts, including "No Shop Required." Hertz sets their policy of what information they require to rent a car and what information will be listed on the receipt.

Interim Chief Hart believes this matter could have been handled better with more accountability exercised. Areas where changes may be made for future rental vehicles would include best practice guidelines for rental of vehicles. Areas that Interim Chief Hart found questionable included whether the rental receipt was submitted in a timely manner and the length of the rental period. A 13 day rental period seemed somewhat lengthy for repairing a damaged bumper, however this should have been a non-issue as the other party's insurance carrier should have paid for the rental. There also appears to be decisions made at the time for reasons that are unknown to us. Interim Chief Hart hopes that this information will clear up some of the discussions in this community regarding this topic.

If any additional questions arise from this document, Interim Chief Hart suggest a face to face meeting.

Please see attached Alliance United Insurance Company documentation.



Alliance
United
Insurance
Company P.O. Box 6042, Camarillo, California 93011-6042

Claims
NAIC Number 10920
800-508-5833
Fax 866-363-5228
www.allianceunited.com

United with you on the road ➡ Unidos contigo en el camino

September 22, 2014

Kensington Police Dept.
217 Arlington Ave
Kensington, Ca 94707

Re: Insured: [REDACTED]
Claim #: 208815
Date of Loss: 08/14/2014
Claimant: KENSINGTON POLICE DEPT.
License Plate 4LXE181

Dear Kensington Police Dept.:

In a *separate* cover a draft in the amount of \$841.08 will be enclosed. Enclosed you will find a copy of the estimate to repair your vehicle. We have been notified by the shop named 101 Auto Body in Richmond, CA to mail the check directly to your company. This estimate was prepared by an independent appraisal company. We have agreed to pay for the repairs outlined in this estimate. If the shop feels that your vehicle might require additional repairs not contained in this estimate, please have the shop contact the appraiser directly to authorize these additional repairs.

Please note that the settlement draft is for the amount of repairs less any depreciation (if applicable). Depreciation is taken on parts that do not last the entire life of the vehicle.

Please feel free to contact me if you have any questions regarding this letter.

Sincerely,
Alexa Anguiano
Claims Representative
(800) 508 - 5833 Ext: 3724

For your protection California law requires the following to appear on this form: "Any person who knowingly presents a false or fraudulent claim for the payment of any loss is guilty of a crime and may be subject to fines and confinement in state prison pursuant to Paragraph 1879.2 of the Insurance Code. False representation made on any form signed by the insured subjects the insured to a penalty of perjury pursuant to Paragraph 1871.3 of the Insurance Code."

Para su protección bajo la ley de California se requiere que en esta forma aparezca: "Cualquier persona que bajo su conocimiento presenten una demanda falsa o fraudulenta por un cobro de pérdida es culpable de un crimen y puede estar sujeto a una multa y encarcelamiento."

PROFESSIONAL CLAIMS SERVICES
PO BOX 502234
SAN DIEGO, CA 92150-2234
PHONE: (858)748-3880

*** ESTIMATE ***

09/08/2014 10:23 AM

Owner

Owner: KENSINGTON POLICE DEPT.
Address: 217 ARLINGTON AVE
City State Zip: KENSINGTON, CA 94707

Work/Day: (510)526-4141
FAX:

Control Information

Claim # : 208815
Loss Date/Time: 08/14/2014 05:00 AM
Deductible: None
File # : PCS-98170

Insured Policy # : MNS1335273
Loss Type: Liability

Accounting # :

Ins. Company: Insurance
Company Contact: ALLIANCE UNITED INS

Agent: Alexa Angulano
Address:
Email: AlexaA@allianceunited.com

Work/Day: (800)508-5833x3724

Claimant: KENSINGTON POLICE DEPT.
Address: 217 ARLINGTON AVE
City State Zip: KENSINGTON, CA 94707

Work/Day: (510)526-4141

Claim Rep: Alexa Angulano
Address:
Email: AlexaA@allianceunited.com

Work/Day: (800)508-5833x3724

Inspection

Inspection Date: 09/06/2014
Inspection Location: Body Shop - 101 COLLISION, LP
R
Address: 5327 JACUZZI ST
3A
City State Zip: RICHMOND, CA 94804
Primary Impact: Front
Driveable: Yes

Inspection Type: Field
Contact:

Secondary Impact:
Rental Assisted:

Assigned Date/Time:
First Contact Date/Time:

Received Date/Time: 09/08/2014 07:24 AM
Appointment Date/Time: 09/05/2014 05:00 AM

Appraiser Name: Jesus Morales

Appraiser License # :

Repairer

Repairer: 101 COLLISION
Address: 5327 JACUZZI ST. 3A
City State Zip: Richmond, CA 94804

Contact:
Work/Day: (510)524-4857
FAX: (510)524-9713

Target Complete Date/Time:

Days To Repair: 1

Vehicle

1999 Ford Crown Victoria Police Interceptor 4 DR Sedan
 8cyl Gasoline 4.6
 4 Speed Automatic

Lic.Plate: 4LXE181
 Lic Expire:
 Prod Date:
 Veh Insp#:
 Condition: Good
 Ext. Color: BLUE
 Ext. Refinish: Two-Stage

Lic State: CA
 VIN: 2FAFP71W6XX190325
 Mileage: 150,050
 Mileage Type: Actual
 Code: P4173C
 Int. Color:
 Int. Refinish:

Options

AM/FM Stereo	Air Conditioning	Dual Airbags
Intermittent Wipers	Power Brakes	Power Door Locks
Power Mirrors	Power Steering	Power Windows
Rear Window Defroster	Rem Trunk-L/Gate Release	Tilt Steering Wheel
Tinted Glass	Velour/Cloth Seats	

Damages

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
Front Bumper									
1	N	6		Front Bumper Cover R&I	Additional Labor			1.4	SM
2	I	6		Cover,Front Bumper	Repair			1.0*	SM
3	L	6	13	Cover,Front Bumper	Refinish			4.0	RF
					2.8 Surface				
					0.6 Two-stage setup				
					0.6 Two-stage				
4	EP	279		Mldg,Front Bumper	Replace PXN	\$35.67		0.3	SM
Manual Entries									
5	SB			Hazardous Waste Removal	Sublet Repair	\$3.00*			SM
				5 Items					
			MC	Message					
			13	INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE					

Estimate Total & Entries

Other Parts	\$35.67	
Paint Materials	\$180.00	
Parts & Material Total		\$215.67
Tax on Parts & Material	@ 9.000%	\$19.41

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$90.00	0.3	2.4	2.7	\$243.00
Mech/Elec (ME)	\$100.00				
Frame (FR)	\$90.00				
Refinish (RF)	\$90.00	4.0		4.0	\$360.00

Paint Materials	\$45.00		
Labor Total	6.7 Hours		\$603.00
Sublet Repairs		\$9.00	
Gross Total			\$641.08
Less: Deductible			None
Net Total			\$641.08

Alternate Parts Y/01/01/00/00/00 CUM 01/01/00/00/00 Zip Code: 94519 Geo 00000
Recycled Parts NOT REQUESTED

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1.2 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

CALIFORNIA

FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING STATE TO APPEAR ON THIS FORM. ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON. CALIFORNIA 9875.1(B)

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. ANY WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE PARTS, RATHER THAN BY THE ORIGINAL MANUFACTURER OF YOUR VEHICLE. WE WARRANT THAT SUCH PARTS ARE AT LEAST EQUAL TO THE ORIGINAL EQUIPMENT MANUFACTURER PARTS IN TERMS OF KIND, QUALITY, SAFETY, FIT AND PERFORMANCE.

ALL CRASH PARTS ON THIS ESTIMATE ARE "NEW" ORIGINAL EQUIPMENT MANUFACTURER PARTS, UNLESS OTHERWISE SPECIFIED. PARTS DESCRIBED AS RE-CHROMED, RECORDED, REMANUFACTURED OR, RECONDITIONED ARE CONSIDERED "REBUILT" PARTS. CRASH PARTS DESCRIBED AS "QUALITY REPLACEMENT PARTS" ARE NON-ORIGINAL EQUIPMENT MANUFACTURER AFTERMARKET NEW PARTS.

THIS IS NOT AN AUTHORIZATION FOR REPAIR OR GUARANTEE OF PAYMENT BY ALLIANCE INSURANCE; AS THE OWNER OF THE VEHICLE YOU ARE THE ONLY PERSON WHO CAN AUTHORIZE REPAIRS.

ALLIANCE UNITED WILL GIVE THIS ESTIMATE TO THE REPAIR FACILITY. THIS ESTIMATE CAN NOT BE CHANGED WITHOUT ALLIANCE UNITED INSURANCE APPROVAL. IF YOU AUTHORIZE A HIGHER ESTIMATE PREPARED BY THE REPAIR FACILITY WITHOUT PRIOR APPROVAL FROM ALLIANCE UNITED YOU MAY BE RESPONSIBLE FOR THE ADDITIONAL AMOUNT CHARGED BY THE REPAIR FACILITY. ALLIANCE UNITED IS NOT OBLIGATED TO PAY FOR ANY ADDITIONAL DAMAGE UNLESS ALLIANCE UNITED INSPECTS THE ADDITIONAL DAMAGE AND APPROVES ANY CHANGE BEFORE THE REPAIRS ARE STARTED.

PLEASE DIRECT ANY QUESTIONS TO THE ALLIANCE UNITED REPRESENTATIVE
WHO HAS PREPARED THIS ESTIMATE. ALL ESTIMATES ARE SUBJECT TO REVIEW
AND MAY BE REVISED BY ALLIANCE UNITED.

*****PLEASE CALL TO CONFIRM COVERAGE BEFORE REPAIRS ARE
STARTED*****

Op Codes

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS.
EC = Replace Economy	OE = Replace PXN OE Srpls	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = Replace Recycled
TE = Partial Replace Price	PM = Replace PXN Reman/Rebld	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chipguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	



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Estimate Summary Page

Jesus Morales

Gross Total	\$841.08
Less: Deductible	None
Net Total	\$841.08

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AUTO BODY REPAIR CONSUMER BILL OF RIGHTS
AMENDED EFFECTIVE JANUARY 1, 2010

A CONSUMER IS ENTITLED TO:

1. SELECT THE AUTO BODY REPAIR SHOP TO REPAIR AUTO BODY DAMAGE COVERED BY THE INSURANCE COMPANY. AN INSURANCE COMPANY SHALL NOT REQUIRE THE REPAIRS TO BE DONE AT A SPECIFIC AUTO BODY REPAIR SHOP.
2. AN ITEMIZED WRITTEN ESTIMATE FOR AUTO BODY REPAIRS AND UPON COMPLETION OF REPAIRS, A DETAILED INVOICE. THE ESTIMATE AND THE INVOICE MUST INCLUDE AN ITEMIZED LIST OF PARTS AND LABOR ALONG WITH THE TOTAL PRICE FOR THE WORK PERFORMED. THE ESTIMATE AND INVOICE MUST ALSO IDENTIFY ALL PARTS AS NEW, USED, AFTERMARKET, RECONDITIONED OR REBUILT.
3. BE INFORMED ABOUT COVERAGE FOR TOWING AND STORAGE SERVICES.
4. BE INFORMED ABOUT THE EXTENT OF COVERAGE IF ANY, FOR A REPLACEMENT RENTAL VEHICLE WHILE A DAMAGED VEHICLE IS BEING REPAIRED.
5. BE INFORMED OF WHERE TO REPORT SUSPECTED FRAUD OR OTHER COMPLAINTS AND CONCERNS ABOUT AUTO BODY REPAIRS.
6. SEEK AND OBTAIN AN INDEPENDENT REPAIR ESTIMATE DIRECTLY FROM A REGISTERED AUTO BODY REPAIR SHOP FOR REPAIR OF A DAMAGED VEHICLE, EVEN WHEN PURSUING AN INSURANCE CLAIM FOR REPAIRING THE VEHICLE.

COMPLAINTS WITHIN THE JURISDICTION OF THE BUREAU OF AUTOMOTIVE REPAIR COMPLAINTS CONCERNING THE REPAIR OF A VEHICLE BY AN AUTO BODY REPAIR SHOP SHOULD BE DIRECTED TO:

TOLL FREE (866) 799-3811

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS/BUREAU OF AUTOMOTIVE REPAIR
10240 SYSTEMS PARKWAY
SACRAMENTO, CA 95827

THE BUREAU OF AUTOMOTIVE REPAIR CAN ALSO ACCEPT COMPLAINTS ON ITS WEBSITE AT: WWW.AUTOREPAIR.CA.GOV

COMPLAINTS WITHIN THE JURISDICTION OF THE CALIFORNIA INSURANCE COMMISSIONER ANY CONCERNS REGARDING HOW AN AUTO INSURANCE CLAIM IS BEING HANDLED SHOULD BE SUBMITTED TO THE CALIFORNIA DEPARTMENT OF INSURANCE AT:

(800) 927-HELP OR (213) 897-8921

CALIFORNIA DEPARTMENT OF INSURANCE
CONSUMER SERVICES DIVISION
300 S. SPRING STREET

LOS ANGELES, CA 90013

THE CALIFORNIA DEPARTMENT OF INSURANCE CAN ALSO ACCEPT COMPLAINTS ON ITS WEBSITE AT:

WWW.INSURANCE.CA.GOV

Audatex Alternate Parts Locate Report

Vehicle

1998 Ford Crown Victoria Police Interceptor 4 DR Sedan
 8cyl Gasoline 4.6
 4 Speed Automatic

Options

AM/FM Stereo	Air Conditioning	Dual Airbags
Intermittent Wipers	Power Brakes	Power Door Locks
Power Mirrors	Power Steering	Power Windows
Rear Window Defroster	Rem Trunk-L/Gate Release	Tilt Steering Wheel
Tinted Glass	Velour/Cloth Seats	

Line	Part Description	Supplier Part Number	Substituted For OEM Part Number	Supplier Code	CLS	SRC
4	Mldg,Front Bumper	F0614	F8AZ17C829AA	v 2		1
		F0614	F8AZ17C829AA	v 3		1
		FO1067280	F8AZ17C829AA	1		1

> = ESTIMATE TOTAL IS BASED ON PRICE QUOTED BY THIS SUPPLIER

Key to Classification / Source Codes

CLS = Classification Code

C - CAPA CERTIFIED PART QUOTED BY LISTED SUPPLIER
 M - REMANUFACTURED / REBUILT PART
 R - RECONDITIONED PART
 S - OEM SURPLUS PART

SRC = Source Code

1 - NON ORIGINAL EQUIPMENT MANUFACTURER PART
 3 - ORIGINAL EQUIPMENT MANUFACTURER (OEM) PART

Detailed Distributor List

1	PXN4131	KEYSTONE HMPP KEYSTONE USA 855-375-4325 KEYSTONE, CA 91767	(855)375-4325
2	PXN6243	KAPA AUTO BODY 2005 GRANT STREET SANTA CLARA, CA 95050	(888)779-3333 (408)988-7777
3	PXN9786	KAPA AUTO BODY PARTS 3255 3RD STREET SAN FRANCISCO, CA 94124	(877)655-5272 (415)826-8796

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 Zip Code: 94519 Search Area:

Geo 00000

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REFERENCE NO 208815-10167459

Alliance United Insurance Company

CHECK NO. 573793

DESCRIPTION
<p>KENSINGTON POLICE DEPT.</p> <p>217 ARLINGTON AVE KENSINGTON CA 94707</p>

REFERENCE NO 208815-10167459

Alliance United Insurance Company

CHECK NO. 573793

DESCRIPTION
<p>Payee: KENSINGTON POLICE DEPT.</p> <p>Insured: MARGARET LOUISE DUHE</p> <p>Date of Loss: 08/14/2014</p> <p>Memo: PD >99 FORD CROWN VICTORIA L/P# 4LXE181</p> <p>Adjuster: CLMS239</p> <p>Claim: 208815</p> <p>Check Date: 09/22/2014</p> <p>Check Amount: \$*****841.08</p>



Alliance United Insurance Company
 Claims Account
 P.O. BOX 6042
 Camarillo, CA 93011-6042

California Bank & Trust
 21800 Burbank Blvd. Suite 160
 Woodland Hills, CA 91367

CHECK NO	CHECK DATE	REFERENCE NO
573793	09/22/2014	208815-10167459

PAY: Eight Hundred Forty-One Dollars and Eight Cents

CHECK AMOUNT
\$*****841.08

TO THE ORDER OF:

KENSINGTON POLICE DEPT.

217 ARLINGTON AVE
KENSINGTON CA 94707

BY COPY-VOID

Copy - VOID Copy - VOID Copy - VOID